



# Customer Service for the Insurance Professional 2018/2019 Course Application

## STUDENT INFORMATION

Student Name: \_\_\_\_\_  
Last Name First Name

Email Address: \_\_\_\_\_

Brokerage Employer: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City / Town: \_\_\_\_\_ Prov: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Year of Birth: \_\_\_\_\_

## COURSE INFORMATION

Registration for next Module:    Module 1:     Module 2:     Module 3:     Module 4:

Method of Study:            Webinar Group:     **OR**    Self-Study:     Self-Study Mentor: \_\_\_\_\_

Upcoming 2018 Course Schedule:

- Module 1 – September 11 & September 13, 2018
- Module 2 – October 2 & October 4, 2018
- Module 3 – November 6 & November 8, 2018
- Module 4 – December 11 & December 13, 2018

Upcoming 2019 Course Schedule:

- Module 1 – January 15 & January 17, 2019
- Module 2 – February 12 & February 14, 2019
- Module 3 – March 12 & March 14, 2019
- Module 4 – April 9 & April 11, 2019

As there is no examination for this certificate program, participants must attend the full webinar workshop session which runs for 2 days from 1pm to 4:30pm via Webinar in order to receive completion certificate. Missed modules can be rescheduled for the next available session at a cost of \$25 per webinar.

Text and course confirmations will be sent once registration and payment have been processed by IBAM. 6 ICM General CEC's are awarded for each completed module and the mentor assisting in a Self-Study module will also receive 4 ICM General CEC's.

**Student Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## PAYMENT INFORMATION

**Webinar Discussion Class Course Fee of \$250.00 per module** (*\$300 for non-members*)

**Self-Study Course Fee of \$165.00 per module** (*\$195 for non-members*)

Payable by Visa, Mastercard or Company Cheque

Visa / Mastercard #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Send completed applications and payment to:  
*Fees include a non-refundable charge of \$40.00. Payment non-refundable once package containing course materials has been opened.*

Mail: 600-1445 Portage Ave, Winnipeg, Manitoba R3G 3P4  
 Email: [katrinahueging@ibam.mb.ca](mailto:katrinahueging@ibam.mb.ca)  
 Fax: 204-489-0316

## FOR OFFICE USE ONLY

Acc: \_\_\_\_\_ Ack: \_\_\_\_\_ Text: Loomis / Mail / Pickup / Other: \_\_\_\_\_ Ship Date: \_\_\_\_\_ By: \_\_\_\_\_