



# Customer Service for the Insurance Professional 2021/2022 Course Application

## STUDENT INFORMATION

Student Name: \_\_\_\_\_  
*Last Name* *First Name*

Email Address: \_\_\_\_\_

Brokerage Employer: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City / Town: \_\_\_\_\_ Prov: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Year of Birth: \_\_\_\_\_

## COURSE INFORMATION

Registration for next Module:    Module 1:     Module 2:     Module 3:     Module 4:

Method of Study:            Webinar Group:     **OR**    Self-Study:     Self-Study Mentor: \_\_\_\_\_

Upcoming 2021 Course Schedule:

- Module 1 – September 21 & September 23, 2021 Done
- Module 2 – October 19 & October 21, 2021 Done
- Module 3 – November 23 & November 25, 2021 Done
- Module 4 – December 14 & December 16, 2021 Done

Upcoming 2019 Course Schedule:

- Module 1 – February 15 & February 17, 2022
- Module 2 – March 15 & 17, 2022
- Module 3 – April 5 & April 7, 2022
- Module 4 – May 17 & 19, 2022

As there is no examination for this certificate program, participants must attend the full webinar workshop session which runs for 2 days from 1pm to 4:30pm via Webinar in order to receive completion certificate. Missed modules can be rescheduled for the next available session at a cost of \$25 per webinar.

Text and course confirmations will be sent once registration and payment have been processed by IBAM. 6 ICM General CEC's are awarded for each completed module and the mentor assisting in a Self-Study module will also receive 4 ICM General CEC's.

**Student Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## PAYMENT INFORMATION

**Webinar Discussion Class Course Fee of \$250.00 per module (\$300 for non-members)**

**Self-Study Course Fee of \$165.00 per module (\$195 for non-members)**

Payable by Visa, Mastercard or Company Cheque

Visa / Mastercard #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Send completed applications and payment to:  
*Fees include a non-refundable charge of \$40.00. Payment non-refundable once package containing course materials has been opened.*

Mail: 600-1445 Portage Ave, Winnipeg, Manitoba R3G 3P4

Email: [cody@ibam.mb.ca](mailto:cody@ibam.mb.ca)

Fax: 204-489-0316

## FOR OFFICE USE ONLY

Acc: \_\_\_\_ Ack: \_\_\_\_ Text: Loomis / Mail / Pickup / Other: \_\_\_\_\_ Ship Date: \_\_\_\_\_ By: \_\_\_\_\_