



Customer Service for the Insurance Professional 2021/2022 Course Application

STUDENT INFORMATION

Student Name: _____
Last Name First Name

Email Address: _____

Brokerage Employer: _____

Mailing Address: _____

City / Town: _____ Prov: _____ Postal Code: _____

Phone: _____ Fax: _____ Year of Birth: _____

COURSE INFORMATION

Registration for next Module: Module 1: ☐ Module 2: ☐ Module 3: ☐ Module 4: ☐

Method of Study: Webinar Group: ☐ **or** Self-Study: ☐ Self-Study Mentor: _____

Upcoming 2021 Course Schedule:

- Module 1 – September 21 & September 23, 2021
- Module 2 – October 19 & October 21, 2021
- Module 3 – November 23 & November 25, 2021
- Module 4 – December 14 & December 16, 2021

Upcoming 2022 Course Schedule:

- Module 1 – February 15 & February 17, 2022
- Module 2 – March 15 & March 17, 2022
- Module 3 – April 5 & April 7, 2022
- Module 4 – May 17 & May 19, 2022

As there is no examination for this certificate program, participants must attend the full webinar workshop session which runs for 2 days from 1:00pm to 4:30pm via Webinar in order to receive completion certificate. Missed modules can be rescheduled for the next available session at a cost of \$25 per webinar.

Text and course confirmations will be sent once registration and payment have been processed by IBAM. 6 ICM General CEC's are awarded for each completed module and the mentor assisting in a Self-Study module will also receive 4 ICM General CEC's.

Student Signature: _____ Date: _____

PAYMENT INFORMATION

Webinar Discussion Class Course Fee of \$250.00 per module (\$300 for non-members)

Self-Study Course Fee of \$165.00 per module (\$195 for non-members)

Payable by Visa, Mastercard or Company Cheque

Visa / Mastercard #: _____ Expiry Date: _____

Send completed applications and payment to:
Fees include a non-refundable charge of \$40.00. Payment non-refundable once package containing course materials has been opened.

Mail: 600-1445 Portage Ave, Winnipeg, Manitoba R3G 3P4
Email: katrinahueging@ibam.mb.ca
Fax: 204-489-0316

FOR OFFICE USE ONLY

Acc: _____ Ack: _____ Text: Loomis / Mail / Pickup / Other: _____ Ship Date: _____ By: _____